

GUARANTEE

14 DAY MONEY BACK GUARANTEE

ALTHOUGH WE TRY OUR BEST AT HOTSTEPZ.CO.UK WE KNOW SOMETIMES PRODUCTS MAY NEED TO BE RETURNED FOR ONE REASON OR ANOTHER.

PRODUCTS CAN BE RETURNED WITHIN 14DAYS FOR FULL REFUND IF THE PRODUCT WAS NOT IN ANY WAY TO YOUR SATISFACTION.

ALL WE ASK IS THAT YOU RETURN THE ITEM IN ITS ORIGINAL PACKAGING AND UNDAMAGED AND UNWORN.

HOW TO RETURN AN ITEM

IF YOU WISH TO RETURN A PRODUCT FOR ANY REASON OR THE PRODUCT IS FAULTY, PLEASE MAKE CONTACT BY PHONE (01908 660572) OR EMAIL sales@hotstepz.co.uk This e-mail address is being protected from spam bots, you need JavaScript enabled to view it BEFORE RETURNING THE PRODUCT TO US.

THE ADDRESS IS:-

101 ARLOTT CRESCENT, OLDBROOK, MILTON KEYNES MK6 2RA

PLEASE NOTE THAT THE REFUND WILL BE RETURNED TO YOU ONCE THE PRODUCT IS SATISFACTORILY RETURNED TO US. PLEASE NOTE THAT THE ITEM REMAINS YOUR RESPONSIBILITY UNTIL IT IS SAFELY RECEIVED BY US.